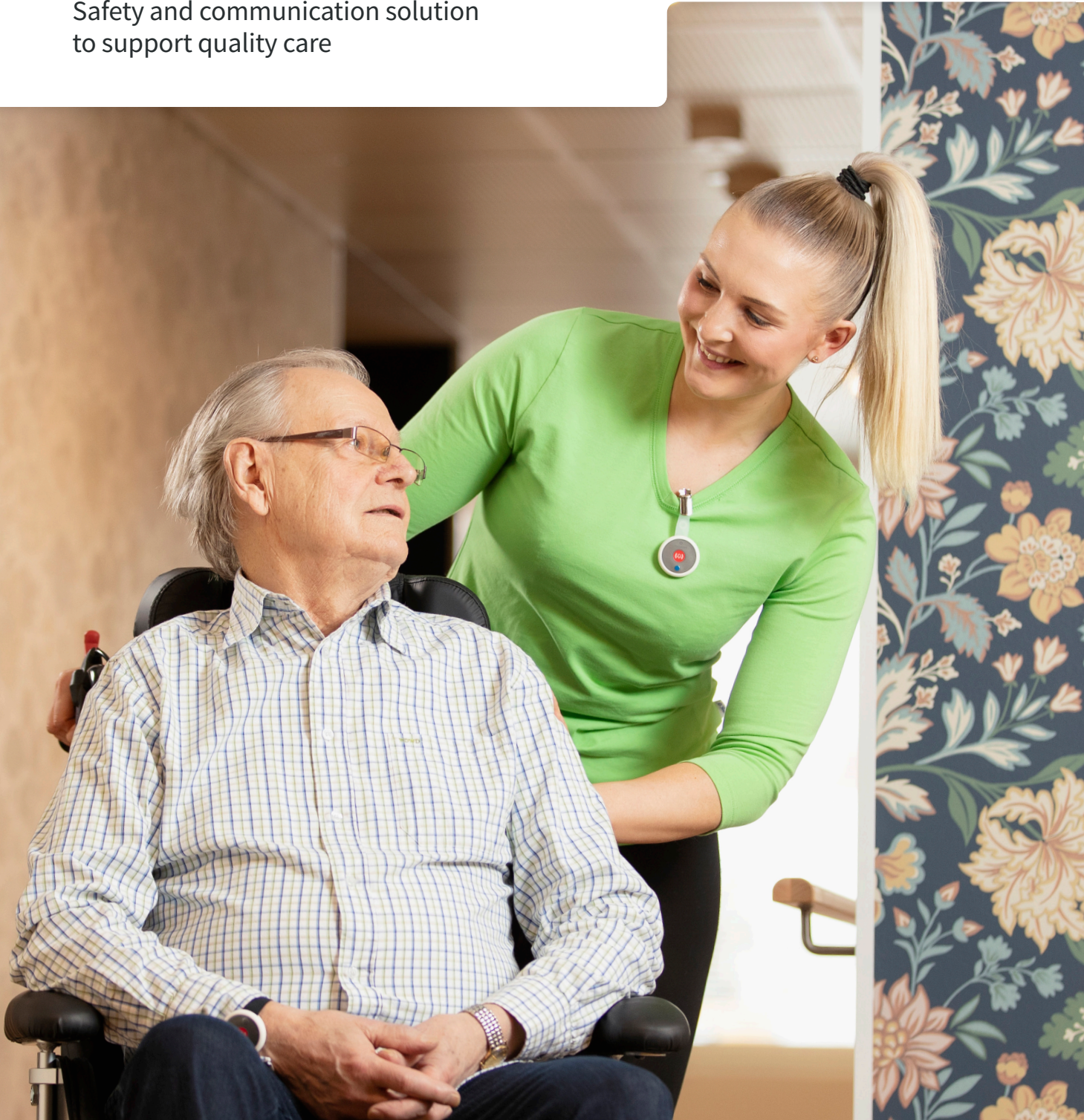


**9SOLUTIONS**

## Care Home System

Safety and communication solution  
to support quality care



**9Solutions** is the leading provider of real-time locating safety and communication systems and smart care solutions. Our mission is to create environments for safe and quality care by providing solutions that enable effective communication, make relevant information easily accessible and free up working hours for meaningful tasks.



# Safety for residents and caregivers

*9Solutions Care Home system is an easy-to-use real-time locating safety and communication solution designed to support customer-oriented care.*

## Real-time locating system speeds up access to assistance

A resident can easily request assistance anytime, anywhere by simply pressing a button. The system detects the location of the alarm in real-time and tells who needs help and where.

## Freedom to move safely

The real-time locating system gives residents the freedom to move safely and independently, both indoors and outdoors. If a person leaves a safe area, the staff gets notified automatically.

## Sensors reduce risks & incidents

Different sensors, such as motion, activity and door sensors further improve the level of safety. Sensors monitor the situation in the background and alert automatically if they detect a risky situation. The sensors are easy to install when needed!

**"The care home residents get timely assistance when needed."**

Sari Kauppinen-Hankaa, Care unit manager,  
Mainiokoti Kaisla



**Real-time alert and location tracking**  
Wireless tracking both in indoors and outdoors



**Mobile and fixed alarm devices**



**Easy-to-use mobile application for staff**



**Door alarms and automatic access management**



**Pull cords, accessories and aids**



**Voice and video connections**



**Motion and activity sensors**



**Reporting**



# More time for care

*9Solutions care home system improves the quality and efficiency of care work.*

## **Efficient communication frees up time**

Staff receive information about alarms and tasks directly on their mobile phones and the system ensures that information is passed on to the right people at the right time to avoid overlapping work.

## **Voice and video connection facilitates care work**

Staff can easily open a voice or video connection to a resident's room with a mobile phone to ensure that everything is fine even when they are not physically present. Video connection allows the night checks also to be done remotely without disturbing the resident.

## **Data supports decision making**

The system provides information about alarms and residents' activity, enabling data-driven decision making. Easy-to-read reports can be used to develop operational activities and to support self-monitoring and communication.

## **Easy-to-use and reliable**

The 9Solutions system doesn't require technical expertise from care professionals. The background system constantly monitors the operation of the system and devices and automatically reports possible faults and battery replacement needs.

**"The system support nursing and nurses can focus more on their own special expertise."**

Maija Hyttinen, Service Manager,  
Pieni Pelakuu Care Home





## A system that does not expire

*9Solutions Care Home System is reliable, information secure and durable.*

### The system is always up-to-date

The software maintenance doesn't require any resources or actions from the user, as we take care of it for you. You always have an up-to-date system with the latest features without separate costs.

### Support is always available on the spot

Our 24/7 technical support ensures that all issues are resolved quickly and efficiently.

## Contact us or read more

[www.9solutions.com](http://www.9solutions.com) • [sales@9solutions.com](mailto:sales@9solutions.com)

## No maintenance worries!

	Basic	Standard	Premium	Premium 5+
Technical system operation monitoring 24/7	●	●	●	●
Helpdesk support 24/7	●	●	●	●
Data backup	●	●	●	●
Automatic data security updates (*)	●	●	●	●
Always up-to-date software version	●	●	●	●
Software maintenance	●	●	●	●
Unlimited number of system users	●	●	●	●
Safety button battery replacement (fixed device battery replacement according to agreement)		●	●	●
Lifetime guarantee to wireless safety buttons			●	●
Five year guarantee to all components				●

(\*) 9Solutions business processes and system server centers are ISO / IEC 27001 security certified.